

## Frequently Asked Questions

**1. What is Legal Metrology? What are W&M laws? Why it is necessary to impose these laws?**

Metrology is the science of measurement and Legal Metrology means the part of metrology which treats units of weightment and measurement, methods of weightment and measurement of and weighing and measuring instruments, in relation to the mandatory technical and legal requirements which have the object of ensuring public guarantee from the point of view of security and accuracy of weighments and measurements. Legal Metrology comes under Agriculture department of Govt. of Bihar which ensures uniform enforcement of Standards and connected matters in W&Ms throughout the state. The Govt. has enacted Legal Metrology Act and framed rules for the regulation.

**2. Is there any licence to manufacture, sale or repair W&M?**

Yes, the Department issues licence to the manufacturer, dealer and repairer of Weights & Measures and for dealing in weights & measuring instruments, the licence is mandatory.

**3. Who is the competent Authority for granting of licence to Packer/Manufacturer/Dealer/ Repairer in W&M?**

The Controller, W&Ms is the competent Authority to grant Licence for Manufacturer/ Dealer/ Repairer in W&M. Registration of Packer/Manufacturer/Importer of packaged commodities is also done by the controller. All the legal metrology officers discharge or operate delegated powers of the Controller of Legal Metrology.

**4. What is the Url of e-Maaptaul**

Unified Resources Locator (URL) is e-Maaptaul of <https://wemmis.bih.nic.in/app/>

**5. How do I register?**

Kindly, go through the Maaptaul website <https://maaptaul.bih.nic.in/lmd/> and then click on e-Maaptaul link it will be redirected to WeMMIS application <https://wemmis.bih.nic.in/app/>. Fill the required details of Company/Proprietor.

**6. Can a person sell or use unstamped weights or measures?**

No, Weights or Measure shall be sold or offered, exposed or possessed for sale or used or kept for use in any transaction or protection unless it has been verified & stamped by concerned officer of Legal Metrology.

**7. Is the licence issued under Weight & Measure Act transferable?**

No, a licence issued or renewal under this Act is not saleable or otherwise transferable.

**8. Is it necessary to display the certificate of verification?**

It is necessary to display every certificate of verification granted under the Act at a conspicuous place in premises where such weights or measure is being, or is intended or likely to be, used in any transaction or for protection.

**9. How can I avail these services for License of manufacturer, Repairer, Dealer and Registration of Packed Commodity?**

- (i) First go to the Website <https://maaptaul.bih.nic.in/lmd> and click on e-Maaptaul Bihar or go to the <https://wemmis.bih.nic.in/app/> Register yourself at single window office. Select the service and apply in single window office. Application will go to Controller of legal Metrology. Controller of legal Metrology forwards it to Asst. Controller/Dy. Controller/Joint Controller of Legal Metrology. Asst. Controller/Dy. Controller/Joint Controller of legal metrology forward it to concerned Inspector. After Verification report will be submitted to Controller of Legal Metrology. Controller of legal metrology will issue the License for the concerned services and will uploaded in your dashboard.
- (ii) Verification of Weighing and Measuring Instruments kept in for used or intended are shops, different organization covered under Protection or Transaction or both are defined in Legal Metrology Act 2009. Trader after final submission of application, It will be transferred to LMO's dashboard. LMO's will login and do further process of VC (Fee) calculation. LMO's has option to verify trader application and provide recommendations. In case of 'OK' option—application comes for fee calculation. In case of 'Not OK', Inspector gives the reason of rejection and transfers application to trader for further correction as well submission of the required inputs/documents. After VC (fee) calculation is done by Inspector, payment option is enabled in Trader's dashboard. Trader will get a message (SMS) regarding payment. They will login and make payment. After the payment done by trader, LMO will verify the instruments. After verification of instruments, sign certificate on verified instruments by LMO.

**10 How much does it cost to register, and how do i play?**

There is no fee for registration on website in Bihar.

**11 How can I retrieve my password?**

Firstly, go through the click on **e-Maaptaul Bihar** or go to the <https://wemmis.bih.nic.in/app/> and then click on Forget Username / Password under User Login. Enter register mobile number and change the password with the help of Forget Password link.

**12. What is the penalty, if a person fails to get the weights or measure, verified or re-verified in due time?**

Whoever, being required to present any weight or measure for verification or re-verification, omits or fails without any reasonable cause to do so, shall be punished with fine which not be less than two thousands rupees but which may extend to ten thousand rupees and for subsequent offence with imprisonment for a term which may extend to one year and also with fine and such weight or measure can be seized on inspection.

**13. What is the validity period of any Weight or Measure?**

Name of the Weights and measures	Period
Electronic Scale	One Year
Platform Machine	One Year
Peg measures	One Year
Cast Iron Weights	Two Years
Bullion Weights	Two Years
Counter Machine	Two Years
Beam Scale	Two Years
Length measure	Two Year
Volume measures (dipping measure, pouring and conical measure)	Two Years
Storage tanks (Vertical)	Five Years

**For the facility the verification work the Government have created four Quarters**

- (A) Jan. to March (Jan Quarter)
- (B) April to June (April Quarter)
- (C) July to September (July Quarter)
- (D) October to December. (October Quarter)

For example:- Any Weight or Measure got verified in January it can be re-verified up to next due Jan Quarter i.e, within January to March without any penalty.

**14. How can consumer ensure that any W&M is standard or not?**

Every W & M used by the dealer is stamped by the W & M Department after due verification, with a special seal indicating the identification of Inspector and quarter in which it is verified.

**15. Can any person use for commercial purpose any un-verified weights & Measures?**

No, a person cannot use any unverified & unstamped Weights & Measure in any circumstances. He must use weights & Measures verified and stamped by the LMO's Weights & Measures department.

**16. Who is the competent authority to register any person who intends to imports or exports any Weight & Measure?**

Every person who intends to import any Weights & Measures needs to register himself with the Weights & Measures Dept/Division as dealer in the first instance. Registration of importer is done by the Govt. of India after the recommendation of Weights & Measures officials.

**17. What are the instances where stamping and verification is not necessary under the Legal Metrology Act?**

The provisions of this Act, in so far as they relate to the verification and stamping of Weights & Measures, shall not apply to any Weights & Measures which is:

- a. Used in any factory exclusively engaged in the manufacture of any arms, or ammunition or both, for the use of the armed forces of the union
- b. Used for scientific investigation or for research.
- c. Manufactured exclusively for export.

**18. Who is packer?**

Any person or a firm, who pre-packs any commodity whether in any bottle, tin, wrapper or otherwise in units suitable for sale, is a Packer. Packers need to register themselves with this Department.

**19. What is pre-packed commodity?**

Any commodity which, is placed in a package without the purchaser being present, is of whatever nature whether sealed or not, so that the product contained therein has a pre-determined quantity.

**20. Where to make application for registration as Packer or importer?**

Application can be made online directly to the Controller, Legal Metrology, Bihar, Patna.

**21. What are the precautions to be taken by a person while purchasing Pre-Packed Commodities from Whole seller/ Supplier/ Manufacturer/ Shopkeeper?**

Every person who either purchase or sells any Commodity in Pre-packed shape should ensure that it bears the following declarations:-

- i. Name and Address of Manufacturer/Packer/Importer.
- ii. Net quantity in terms of the standard unit of weights or measures.
- iii. Month and year in which the commodities is manufactured.
  - (a). Package of commodities containing quantity of more than 25 kg or 25 l.
  - (b). Cement, fertilizer and agricultural farm produce sold in bags above 50 kg.
  - (c). Packaged commodities meant for industrial consumers or institutional consumers.
  - (d) Any package containing less or equal to 10 g or 10 ml.
  - (e) Any package containing fast food items packed by restaurant or hotel and the like
  - (f) Any Package containing scheduled formulation and non-scheduled formulations covered and the Drugs (Price Control) Order 2013.
  - (g) Any thread which sold is coil to handloom weavers.
  - (f) Garment or hosiery sold in loose or open.

**22. Can a packer paste stickers on printed MRP on the plea of rate revised?**

No.

**23. Where the complaint regarding related with Weights & Measure can be made?**

- (i) Consumer Helpline: 18001801551 (Timing 6:00 A.M. to 10:00 P.M.)
- (ii) In the office of Controller, Legal Metrology, Bihar, Patna email id—[clmbiharpatna@gmail.com](mailto:clmbiharpatna@gmail.com)
- (iii) Concerned District LMO office